## Job Opportunity



We're on a quest to find a **Guest Attendant** for **Park Avenue Manor**, a retirement home managed by Sienna Senior Living.

As a valued member of the team, the **Guest Attendant** will help us champion our collective commitment to deliver quality service and fulfill our mission to help residents live fully every day.

## JOB SUMMARY:

The **Guest Attendant** is accountable for the provision of hospitality style dining services, support with activities of daily living and housekeeping services as assigned utilizing customer service principles that strive to provide exceptional service at all times.

KEY RESPONSIBILITIES (but not limited to):

- Answers all resident call bells and door alarms promptly and provides courteous service. Completes all aspects of resident care as outlined in the plan of care and care assignment.
- Transports residents to and from their rooms, recreational activities, health office and dining room as required.
- Completes laundry and housekeeping duties as outlined by assignments.
- Deals tactfully and courteously with residents, residents' families and reports any concerns / complaints to the supervisor.
- Practices safe food handling techniques throughout all aspects of food preparation and service.
- Performs other duties as assigned.

**KEY QUALIFICATIONS** (but not limited to):

- Personal Support Worker Certificate is preferred.
- Minimum of six months of experience in a similar role.
- Current First Aid/CPR training.
- Excellent command of the verbal and written English language skills.
- Ability to work independently and/or as a member of a team.

Term: Permanent Status: Casual Posting Open Date: June 9, 2015 Posting Close Date: June 30, 2015

Interested applicants are encouraged to apply directly to: Shannon Rach General Manager 924 Park Avenue West Burlington, ON L7T 1N7 Email: shannonr@parkavenuemanor.ca

In accordance with the Accessibility for Ontarians with Disabilities Act 2005, upon request, support will be provided for accommodations throughout the recruitment process.